

# *Hartford Peak LLC.*

## **Limited warranty for Windows and Door products Distributed by Hartford Peak LLC.**

This limited warranty extends to all Windows and Doors products distributed by Hartford Peak LLC. This warranty applies only if the product is installed in a structure within the United States of America. Hartford Peak does not warrant any product, which is installed outside the United States of America.

Hartford Peak warrants that, if installed, finished and operating in accordance with Hartford Peak's instructions, all Window and Door products distributed by Hartford Peak LLC. shall be free of defects in material and workmanship that would render them unserviceable or unfit for the ordinary use of each window or Door is manufactured for a period of two (2) years from the date of purchase. Hartford Peak LLC. obligations under this warranty shall be limited, at its options to (1) repair any Window or Door without charge (2) replace any window or door without charge in whatever stage of fitting and/or finishing it was in when originally supplied by Hartford Peak LLC. (3) provide a comparable new product replacement part for any part which Hartford Peak LLC. determines to be defective in material or workmanship under normal use and service. **Hartford Peak LLC. is not liable for re-installation of products it replaces, which have already been installed.** Hartford Peak LLC. is not responsible for product which cracks when in direct sunlight. If the product is installed without a proper overhang or protection from the sun then Hartford Peak LLC. will not be responsible for any cracks, panel shifts, and drayage of wood. Proper protection from direct sunlight must be in place in order for warranty to apply. In the event that Hartford Peak LLC. deems that proper protection such as overhang or proper maintenance was not used then Hartford Peak LLC. can and will charge for any repairs if the client agrees in writing to pay such repairs.

Hartford Peak LLC.'s high performance pre-finish is designed to give the highest quality coating for wood windows and doors. This product is "Sikkens" (a preservative wood treatment). The following warranty is extended on all factory finished "Sikkens" units.

- Film integrity-2-Years-"Sikkens" provides excellent film performance and will resist cracking, peeling, flaking, and etc. of the applied film for a period of (2) two Years after purchase. Failures or defects not covered include substrates failures: i.e., knots, cracks, panel shifts, or joint separation. In addition, failures due to improper installation and maintenance or moisture penetration due to improper caulking or glazing are not covered.

### **PROCEDURES FOR CUSTOMERS TO FOLLOW IN SEEKING PERFORMANCE UNDER THIS LIMITED WARRANTY:**

Written notice of any claim under this warranty must be given to Hartford Peak LLC. 2960 Ponce de Leon, Coral Gables, Fl. 33134, promptly when discovered and in any event, within any of above stated warranty periods. In case of a defect reasonably discoverable, by inspection of any product upon receipt of shipment from Hartford Peak LLC., notice must be given within Thirty (30)-days thereafter and before this product is installed. No warranty or warranties shall apply in the absence of such notice, a representative from Hartford Peak LLC. will examine the claim and advise the customer concerning disposition of the claim. Hartford Peak LLC. shall not be liable for any products repaired or replaced without its prior written consent.

Some states do not allow limitation on how long an implied warranty last, and some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations or exclusions may not apply to you. These warranties give specific legal rights and you may also have other rights, which may vary from state to state. No customer distributor, salesperson, dealer, retailer, or other representative of Hartford Peak LLC. has the authority to alter or change these warranties either orally or in writing.